

## The Role of the Patient Registry

### 1. What is a Patient Registry?

A patient registry is an electronic healthcare tool that collects clinical data from physicians, hospitals, laboratories, pharmacies and other healthcare providers, analyzes this data, and provides physicians and hospitals with meaningful information they can use to improve care. It also creates a point of care decision support tool for each physician who uses the patient registry.

### 2. What is a Point of Care Tool?

For those who choose to maximize use of the registry, the Point of Care Tool will provide the opportunity to access an intuitive interactive screen designed to support optimal patient care. It also provides comprehensive compliance data. Embedded work flows can improve efficiencies and improve patient care.

### 3. Why is a Patient Registry essential to Clinical Integration?

A Patient Registry serves as a method to gather data across providers of care. It can access and measure the quality of care being provided. This information can then be used in payer discussions relative to pay-for-quality opportunities.

### 4. Do I need to use the Patient Registry to participate in the Health Partners Clinical Integration Program?

Yes. All physicians who participate in the Clinical Integration Program must agree to use the patient registry.

### 5. Who is the Patient Registry vendor?

MedVentive is a health information technology company that evolved from a physician-hospital organization (PHO); it was developed by physicians for physicians. A committee comprised of Health Partners physicians, staff, and MCHS's information technology associates selected MedVentive on the basis of its product features, ease of use and comparisons to other systems.

### 6. How will Health Partners utilize the MedVentive tool?

The information collected will first and foremost provide physicians with pertinent information in order to enhance the care being provided. As a result, Health Partners will be able to demonstrate the quality of care provided by the entire network as we work with payers to reward performance.

### 7. What type of data does MedVentive collect?

MedVentive will collect clinical data from your practice management system, outside laboratories, prescription histories, and data from Mount Carmel Health System. They will NOT collect financial information such as charge amounts or reimbursement amounts.

### 8. How can I share my patient information with MedVentive without violating HIPAA and my patients' privacy?

It is stated within the Health Insurance Portability and Accountability Act (HIPAA) privacy rule that a covered entity such as a medical practice is permitted to use and disclose protected health information, without an individual's authorization, for healthcare operations. Healthcare operations include quality assessment and improvement activities.

A practice may share protected health information with MedVentive which is acting on behalf of Health Partners without violating HIPAA.

**9. How does the patient registry acquire data from my practice management system?**

A Health Partners staff member will coordinate a time for a MedVentive technical representative to establish a remote connection to your practice management system in order to install a software product. The software collects a carbon copy of your practice management billing information for all of your patients in your practice. MedVentive will ONLY collect diagnosis and procedure codes that are submitted for billing. They WILL NOT collect charge or reimbursement amounts, practice- or provider-specific revenue, practice expenses or personal practice information.

**10. Can I still participate if I submit paper claims?**

Yes. When circumstances require paper claim submission, Health Partners will work with your practice to obtain appropriate data by another process.

**11. Will MedVentive have access to our practice management system after they install their data collection tool?**

No. MedVentive cannot access other features of the practice management system. Once the software tool is installed, it **only** sends billing data to MedVentive.

**12. Can MedVentive facilitate PQRS reporting?**

A key feature of the MedVentive system is automated Performance Quality Rating Scale (PQRS) physician reporting. MedVentive can submit PQRS data to the Centers for Medicare & Medicaid Services (CMS) for physician incentive payments without the necessity of reporting Category II codes. The PQRS bonus in 2011 is 1% of a physician's total traditional Medicare payments. Physicians wishing to submit PQRS data can do so for a reasonable fee.

**13. Do I need to use the patient registry if I have or plan on implementing an Electronic Health Record (EHR)?**

Yes. The patient registry serves as a supplement to an EHR.

**14. Is the patient registry compatible with Genesis?**

Yes. The patient registry will interface with Genesis.

**15. Is there a cost to me associated with the MedVentive system?**

No. The patient registry is being supported by the PHO