

HEALTH PARTNERS FEBRUARY NEWSLETTER

**INSIDE THIS
ISSUE:**

Clinical Integration	2
Spring Education Programs	3
Discounted Professional Services	4
Credentialing Updates	5

*Health Partners
2009 Commitment
to Quality Report*

All physician members of Health Partners should have received Health Partners' 2009 Commitment to Quality report in the mail in January. Like the 2008 report, the report details Health Partners' Clinical Integration activities, outlines the quality programs that have taken place during the past year, shares the programs' successes and outcomes, and states the vision for Health Partners' Clinical Integration program for 2010.

To read Health Partners' 2008 Commitment to Quality Report, please visit our website at <http://www.mchp.com/index.php/clinical-integration>. Please call us at 614-546-3000 if you would like additional copies of the 2009 report.

Next Steps in Clinical Integration

The next few months will be an exciting time for Health Partners' Clinical Integration program. The Quality and Clinical Integration Committee, which is composed of practicing Health Partners physician members from a variety of specialties and Mount Carmel Health System representatives, is making substantial strides towards new quality programs that will support Clinical Integration. The first of these new programs is being finalized and communication to member physicians will take place in February and March.

Health Partners has also officially formed a Clinical Information Technology Committee. This is a new committee established under the revised Health Partners Code of Regulations adopted last spring. The Committee will research, evaluate and recommend clinical information technology systems that will support Clinical Integration and quality improvement. The committee will focus on how clinical data can be easily shared among physicians, hospitals and ambulatory providers. The goal of this committee is not to introduce duplicative infor-

mation technology in the physician practice but to provide systems that link clinical data. These linkages will provided the practicing physicians with clinical data that is up-to-date, patient specific, shared among providers and will enhance the physician's clinical decision making abilities. While this is a lofty goal, successful achievement will lay the foundation for a robust and successful Clinical Integration program.

~ Daniel Wendorff, M.D.
Medical Director
Health Partners

Humana Medicare and Ohio Public Employees Retirement System (OPERS)

Humana began providing health care coverage for retirees of the Ohio Public Employees Retirement System (OPERS) on January 1, 2010. OPERS plan members are enrolled in a Medicare Advantage PPO plan with in-network and out-of-network benefits. In 2010, member cost sharing is the same regardless of the network status of the provider. Reimbursement is the same as traditional Medicare unless your practice is already contracted with Humana for its Medicare Advantage products, in which case you will continue to be paid at your contracted rates.

There has been some confusion when providers contact Humana's Provider

Relations department at 1-800-626-2741 relative to the status of Health Partners and Humana's relationship. The status is as follows: Mount Carmel Health System and Mount Carmel Health Partners are in discussions with Humana regarding their Medicare and other insurance products, but the only contract currently in place with Humana is for its ChoiceCare PPO network. This is not a Medicare product.

Health Partners will keep you informed on the progress of these discussions and as with other payors you will be notified promptly if there is a finalized agreement. At that time, Health Partners will follow its usual course of sending a contract

summary and related participation form to each member physician for consideration.

Humana Gold Choice, a separate Humana Medicare Advantage PFFS plan, does not currently require a contract in order for your practice to see members. Beginning January 1, 2011, it is required by CMS that carriers offering PFFS plans have a contracted network of providers in most areas. As a result, your practice may be contacted for participation in Humana's Medicare provider networks.

Please contact your Provider Relations Manager for additional information.

NCQA Diabetes Physician Recognition Audits Available to Health Partners Physicians

In order to provide physicians with tools to support the delivery and recognition of consistent, high-quality care, the National Committee for Quality Assurance (NCQA) and The American Diabetes Association (ADA) developed the Diabetes Physician Recognition Program. This is a voluntary program to help physicians use evidence-based measures to provide excellent care to their patients with diabetes.

Physicians who participate in the program enhance their delivery of high-quality diabetic care through use of a physician and practice evaluation tool and by benchmarking individual physician performance to the national diabetic performance standards. Additional resources are provided to participating physicians to help them control diabetes in their patients.

NCQA Diabetes Physician Recognition is a Clinical Integration measure for

Health Partners. As reported in our 2009 Commitment to Quality Report, there are currently 95 member physicians, or 22% of Health Partners primary care physician members, who are recognized by NCQA.

If you are interested in becoming recognized by NCQA for diabetic care or need to renew your recognition, the Employers Health Purchasing Corporation of Ohio (EHPCO) will be providing NCQA audits to Health Partners physician members.

EHPCO, a coalition of over 150 private and public employers, labor organizations and other healthcare stakeholders, strives to use its collective influence to improve the quality and cost of healthcare within a community. For the past two years, EHPCO has sponsored the NCQA Diabetes Physician Recognition audits. To date, EHPCO has helped credential 27 physicians in Northeast Ohio.

EHPCO is offering these audits because Health Partners member physicians provide diabetes care to a significant number of its members' employees and retirees. There is no cost for physicians or their practices to participate in the audits. All application fees will be covered by EHPCO. In addition, EHPCO will provide a staff resource to complete the application process, which includes reviewing 25 patient charts per physician applicant. Audits are performed by a registered pharmacist and all physician data is strictly confidential.

If you would like to participate in the audit process or have any questions regarding this initiative, please contact Charity Rausch, RPH by calling 614-336-2883.

Thank you for your time and consideration in this matter. EHPCO looks forward to working with you to improve the quality of diabetes care in Central Ohio.

MediGold 2009 Quality Care Initiative Participating Physician Update

A detailed list of eligible MediGold members and interim performance measure results for Health Partners' and MediGold's 2009 Quality Care Initiative were mailed to participating physicians on November 25, 2009. Participating providers include primary care physicians who have MediGold members currently assigned to them as patients. Eligible members were identified by claims submitted to MediGold from January 1, 2009 through August 31, 2009. Final patient lists and performance results will be mailed to physicians in March. Included in the March mailing will be instructions on submission of data for final results.

Electronic Health Record Donation By Mount Carmel Health

Mount Carmel Health is now offering electronic health records (EHR) software. A corresponding EHR donation to physicians who have medical staff privileges at a Mount Carmel Health System hospital will also be provided. The typical physician who participates in this program can expect an EHR donation amount from Mount Carmel in excess of \$20,000 during the length of the agreement.

Mount Carmel is donating 50% of the EHR software costs to participating physicians. This donation is on

top of favorable pricing Mount Carmel negotiated with NextGen. In addition, Mount Carmel Physician Information Systems (PIS) has implemented a low-cost EHR central hosting program that saves a typical 3-physician office over \$60,000 during the course of an agreement.

The system is available via an ASP/hosted model with software support provided by Mount Carmel PIS. The acquisition of the NextGen EPM practice management system prior to EHR implementation is necessary.

To participate, physicians

must sign a "Physician Office Electronic Health Record Agreement" which specifies the donation and various requirements such as sharing data on mutual patients. Mount Carmel may not donate EHR hardware or practice management services.

The donations comply with Federal laws and regulations that outline the types of assistance a tax-exempt, charitable hospital is permitted to provide to a physician. Donation support is only provided for the acquisition of the Certification Commission for Healthcare

Information Technology (CCHIT)-compliant NextGen EMR (Electronic Medical Record) through Mount Carmel Health System. The support will apply equally to all physicians who do not currently have an EHR system capable of receiving discrete data elements or which is not CCHIT-compliant.

To learn more about Mount Carmel's EHR software and the donation program, please contact Anita Jordan, Director, PIS, at (614) 234-9207 or

ajordan@mchs.com.

SPRING EDUCATION PROGRAMS

Preparing Your Practice for RAC (Recovery Audit Contractor)

Presented By: Diane Zucker, Healthcare Management & Reimbursement Consultant

When: March, 4 2010, Noon to 1:30PM

Where: Mount Carmel Corporate Services Center (former Lucent Building)
6150 East Broad Street, Columbus OH 43213

Please park in visitor parking spaces in the parking lot in front of the building. Enter the building at the main entrance by the flagpole. A Health Partners representative will greet you in the lobby.
This program is a lunch and learn—lunches and beverages will be provided to all attendees.

CMS's goal of the recovery audit program is to identify improper payments made on claims of health care services provided to Medicare beneficiaries. Improper payments may be overpayments or underpayments. Overpayments can occur when health care providers submit claims that do not meet Medicare's coding or medical necessity policies. Underpayments can occur when health care providers submit claims for a simple procedure but the medical record reveals that a more complicated procedure was actually performed. Health care providers that might be reviewed include hospitals, physician practices, nursing homes, home health agencies, durable medical equipment suppliers and any other provider or supplier that bills Medicare Parts A and B.

Diane will cover the basics of the RAC program, how to prevent a RAC audit, how to respond if you are audited, and will outline the consequences of a RAC audit. RAC handouts, policies and procedures will be provided to all attendees.

Coding Updates for 2010

Presented By: Diane Zucker, Healthcare Management & Reimbursement Consultant

When: Tuesday, May 4 2010, 8:30am to noon

Where: Mount Carmel East Siegel Center

Diane's seminar will increase the quality of your coding, help your practice generate more revenue and help reduce potential liabilities in your practice. Coding changes for 2010 will be discussed along with how to code for pay-for-performance programs. The seminar will cover the following topics: Review of E&M coding, review of Modifiers and physician coding, updates on diagnosis issues, HIPAA issues for coding, compliance and privacy, review of new CPT codes for 2010, and updates on Medicare, Medicaid and Commercial insurances. If you have attended Diane's seminars, you know Diane provides an excellent seminar and makes good use of your time away from the office.

OSHA and CLIA Educational Seminar

Presented By: Kathy Rooker, Columbus Healthcare and Safety Consultants

When: Wednesday, May 12, 2010 8:30am to 11:30am

Where: Mount Carmel East Siegel Center

Please join us for a morning full of useful information that will help make your practice safer, help reduce your exposure to potential liabilities and help protect your patients and staff. The seminar will cover the following topics: hazard recognition, incident reporting, hazard communication, chemical storage, blood-borne pathogens, personal protective equipment and hazardous waste storage. With the incidence of tuberculosis increasing throughout the nation and locally, the seminar will also focus on occupational safety for tuberculosis exposure.

This seminar meets your annual blood-borne safety retraining requirements.

Payments can be made out to "Mount Carmel Health Partners" and mailed to: Health Partners
6150 East Broad Street
Columbus, OH 43213

Questions or Comments? Please call us at (614) 546-3000

Name: _____ Practice: _____

I will be attending:

- _____ OSHA Educational Seminar -- \$100 Registration Fee per Attendee
_____ Coding Updates for 2010 -- \$100 Registration Fee per Attendee
_____ Preparing your practice for RAC -- \$40 Registration Fee per Attendee

DISCOUNTED PROFESSIONAL SERVICES

A MESSAGE FROM: CENTRIC FINANCIAL

Centric Financial Group is a local insurance and investment agency representing OneAmerica. Owner Cheryl Evans has over 24 years of experience in the financial services industry. In addition, one of our financial agents, Elizabeth Bowman, has worked with medical professionals and their staffs for 18 years and has a comprehensive understanding of the challenges that most practices face today. We know in this difficult time, many practices are looking to tighten their belts. We can help you evaluate and design a retirement plan that is cost-effective yet provides you and your employees with outstanding products, services, and support.

OneAmerica has been a leader in retirement services for more than 45 years. Our financial strength and demonstration of leadership, combined with personalized attention and focus on client value will give you the confidence that you are selecting the right plan for you and your employees. The companies of OneAmerica date back over 130 years and are built on their heritage as a mutual organization. In spite of the downturn in the US economy, OneAmerica continues to maintain one of the strongest positions in the industry. Our policyholders are our customers, so we deliver on our long-term promise to bring value to those we serve.

OneAmerica's scope of services include:

Retirement Services

- 401(k)
- Plan design: Safe Harbor & New Comparables
- Bundled & Unfunded Administration
- Plan Sponsor/ Employee Investment Advisor
- Products for small to medium plans
- NAV products for \$3 million & up
- 27 Fund Families with more than 200 investment choices
- Fiduciary Services
- Retirement transition support
- Custom communications
- Support customizing allocation models built by Registered Investment Advisors

Employee Benefits

- Basic Term, Life, and AD&D
- Voluntary Term Life & AD&D
- Short-term Disability
- Long-term Disability
- Voluntary Disability
- Core PLUS Disability
- 2+ Protector (for employers with 2-9 employees)
- Medical Stop Loss
- Employee Assistance Program (EAP), offered through EAP consultants
- Group & Individual Medical Insurance

Please contact our office at 614.824.6105 and/or visit us on our website at www.centricfinancialgroup.com. We would like to assist you in improving your bottom line and investing in a more secure future for you and your employees.

A MESSAGE FROM: TRANSWORLD SYSTEMS

In an effort to help physician practices resolve outstanding insurance claims and unpaid self-pay balances, Health Partners has partnered with [Transworld Systems](http://www.transworldsystems.com), a revenue collection company. Members will have access to Transworld's GreenFlag Profit Recovery product and will also receive special pricing. Transworld Systems has significant experience in the health care industry and understands the special needs of medical practices. Cash flow is negatively affected by both unresolved insurance claims and slow-paying patients. Transworld's GreenFlag Profit Recovery product helps

practices address these claims at the early stages.

Outstanding Insurance Claims

Practices receive swifter, more accurate resolution on insurance claims because GreenFlag reprioritizes claims and moves them from the clerk's desk into the hands of a supervisor. This unique service provides a minimum of five touches per claim, getting fast results from insurance carriers. Practices can expect a reduction of days in AR by 10 to 40 percent while dramatically reducing internal efforts and costs.

Unpaid Self-Pay Balances

The GreenFlag System effectively collects on past due statements while ensuring patients feel comfortable returning for medical care after collection. Transworld's third party contact acts as a natural extension of a practice's internal follow-up efforts. "Wright State Physicians began using Transworld for collections after failed attempts with smaller collection agencies. Our collection rates increased by over 60 percent within the first six to eight months," said Jocelyn Piccone, Chief Operating Officer for Wright State Physicians. "The sys-

tem has streamlined collection processes and is interfaced with our practice management system. I highly recommend Transworld, a national company that has been in the collection business for over 25 years."

Founded in 1970, Transworld Systems is the nation's largest fixed-fee collection agency. They serve over 20,000 medical practices in all 50 states. Last year, Transworld collected over one billion dollars for their clients at a cost of less than 7 percent. For more information, please contact [Tony Altieri](mailto:tony.altieri@transworldsystems.com) at tony.altieri@transworldsystems.com or 614-578-2712.

The organizations involved in the Discounted Professional Services program are independent organizations. Health Partners provides information from these organizations as a service and holds no liability for their products or services.

For a complete listing of all of our partners, please visit our website at: <http://www.mchp.com/index.php/services/discounted-professional-services>

PHYSICIANS JOINING HEALTH PARTNERS

Vaishali Admane M.D. - Internal Medicine
Hospital Physicians of Ohio, 3555 Olentangy River Road, Suite 1080, Columbus 43214-

Marc Antonchak M.D. - Rheumatology
Columbus Arthritis Center, Inc., 1211 Dublin Rd, Columbus 43215

Elizabeth Auyang M.D. - Family Practice
Generations Family Medicine, Inc., 765 North Hamilton Road, Suite 255, Gahanna 43230

Jason Barfield M.D. - Neurology
Mount Carmel Neurology Providers at St. Ann's, 495 Cooper Rd, Westerville 43081

Lucas Beeley D.O. - Family Practice
Hilliard Family Health, 5300 Nike Drive, Hilliard 43026

Angela Casey M.D. - Dermatology
Center for Surgical Dermatology, Inc , 428 County Line Rd W, Westerville 43082

Randall Contento D.P.M. - Podiatry
Central Ohio Podiatry Group, 550 S Cleveland Ave Ste B, Westerville 43081

Debbra Debaets M.D. - Cardiology
Heart Specialists of Ohio, 3650 Olentangy RRD #300, Columbus 43214

Shilpa Desai D.O. - Internal Medicine
Central Ohio Primary Care Physicians, 3555 Olentangy River Rd, Cols 43214

Kelly Everman M.D. - Ophthalmology
Ophthalmic Surgeons & Consultants of Ohio, Inc., 262 Neil Ave Ste 430, Columbus 43215

Bryan Feldner D.P.M. - Podiatry
Central Ohio Comprehensive Foot Care, 575 Copeland Mill Rd Ste 2F, Westerville 43081

James Fitkin M.D. - Family Practice
American Health Network of Ohio, PC, 929 Jasonway Ave., Ste B, Columbus 43214

Alfred Fleming M.D. - Otolaryngology
University Otolaryngologists, Inc., 974 Bethel Rd, Ste A, Columbus 43214

Susan Goodlive M.D. - Internal Medicine
Dublin Internal Medicine, 5070 Bradenton Avenue, Dublin 43017

Robert Hall M.D. - Phys Med and Rehab
Physical Medicine Associates, Inc., 340 E Town St Ste 8-700, , Columbus 43215

Matthew Hammar D.O. - Internal Medicine
Hospital Physicians of Ohio, 3555 Olentangy River Road, Suite 1080, Columbus 43214

Jonathan Hollister M.D. - Family Practice
Central Ohio Geriatrics, LLC, 2158 Columbus Rd, Granville 43023

Donald Hura M.D. - General Surgery
Physicians of London, 54 W. High Ste A, London 43140

Jason Hurst M.D. - Orthopedic Surgery
Joint Implant Surgeons, Inc., 7277 Smiths Mills Road, Ste 200, New Albany 43054

Summer James M.D. - Ob/Gyn
Reproductive Gynecology, Inc., 387 County Line Rd , Ste 225, Westerville 43082

Barbara Laroque M.D. - Internal Medicine
Dublin Medical Clinic II, Inc., 6350 Frantz Road, Suite E, Dublin 43017

Tejas Lodhawala M.D. - Hematology and Oncology,
Hematology Oncology Consults, Inc., 8100 Ravines Edge Ct 100, Cols 43235

Amit Majmudar M.D. - Radiology
Radiology, Inc., 10567 Sawmill Pkwy, Powell 43065

Bijesh Maroo MD - Cardiology
Columbus Cardiology Consultants of Mount Carmel, 745 W. State, Ste 750, Cols 43222

Elwood Martin M.D. - General Surgery
Lancaster Surgical Associates, Inc., 2405 N. Columbus St. #250, Lancaster 43130

Priya Maseelall M.D. - Ob/Gyn
Reproductive Gynecology, Inc., 387 County Line Rd , Ste 225, Westerville 43082

Jeffrey Matre M.D. - Emergency Medicine
Central Ohio Primary Care Physicians, Inc., 4885 Olentangy River Rd, Cols 43214

Teferi Mengesha M.D. - Nephrology
Hypertension and Kidney Specialists, 6096 E. Main St. #102, Columbus 43213

Stephen Mooney M.D. - Ob/Gyn
Reproductive Gynecology, Inc., 387 County Line Rd , Ste 225, Westerville 43082

Richard Moretuzzo M.D. - Ob/Gyn
Reproductive Gynecology, Inc., 387 County Line Rd , Ste 225, Westerville 43082

Rakesh Nanda M.D. - Family Practice
FCMH Medical and Surgical Associates, 1450 Columbus Ave Ste 106, , Washington C.H. 43160

David Nash M.D. - Ob/Gyn
Reproductive Gynecology, Inc., 387 County Line Rd, Ste 225, Westerville 43082

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Heart Specialist of Ohio, 3650 Olentangy RRD #300, Columbus 43214

Vincent Perez M.D. - Diagnostic Radiology
Radiology, Inc., 6001 E Broad St, , Columbus 43213

William Phillips D.O. - Vascular Surgery
Vascular Services, Inc., 5969 E. Broad St, Ste 303, Columbus 43213

Emily Poland D.O. - Internal Medicine
Hospital Physicians of Ohio, 3555 Olentangy River Road, Ste 1080, Cols 43214

Pallavy Reddy M.D. - Endocrinology
Diabetes and Endocrinology Center of Ohio, 7281 Sawmill Rd Ste 100, Dublin 43016

Matthew Riebel M.D. - Urology
Central Ohio Urology Group, Inc, 941 Chatham Lane, Ste 110, Columbus 43221

Jennifer Rittenberry M.D. - Endocrinology,
Diabetes and Endocrinology Center of Ohio, 7281 Sawmill Rd Ste 100, Dublin 43016

Angela Rouse-Scharschmidt M.D. - Ob/Gyn,
Westar Ob/Gyn, 444 N Cleveland Ave, Ste 120, Westerville 43081

Jeffrey Salon M.D. - Internal Medicine
Columbus Pulmonary and Critical Care, 745 W. State St., Ste. 610, Cols 43222

James San Filippo M.D. - Dermatology
Center for Surgical Dermatology, 428 County Line Road W, Westerville 43082

Margaret Sawyer M.D. - General Surgery
General Surgical Associates, 618 Pleasantville Rd, Ste 301, Lancaster 43130

Markus Schmidt M.D. - Neurology
Ohio Sleep Medicine Institute, 4975 Bradenton Ave, Dublin 43017

Robert Sears M.D. - Family Practice
Mount Carmel HealthProviders, Pickerington Family Practice, 1310 Hill Rd N, Pickerington 43147

Mesfin Seifu M.D. - Pulmonary Disease
Central Ohio Pulmonary Disease, Inc., 745 W. State St., Ste 510, Cols 43222

Animesh Sharma M.D. - Internal Medicine
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Yang Angela Shen M.D. - Dermatology
Buckeye Dermatology, Inc. , 5720 Blazer Pkwy, Dublin 43017

Francisco Sosa M.D. - Ob/Gyn
Columbus Women's Care, Inc. , 85 McNaughten Rd Ste 310, Cols 43213

Nicholas Stoycheff M.D. - Nephrology
Columbus Nephrology, Inc., 745 W. State St. #520, Columbus 43222

Roulay Thammavong M.D. - Internal Medicine,
FCMH Medical and Surgical Associates, 1450 Columbus Ave Ste 106, Washington C.H. 43160

**February 2010
Newsletter
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Health Partners**

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**Provider Relations
Contact Information**

Terri Latourelle:
614-546-4270
tlatourelle@mchs.com

Betsy Parker: 614-546-4258
eparker@mchs.com

Cathy Wood: 614-546-4256
cwood@mchs.com

Gina Seng: 614-546-4259
gseng@mchs.com

*Remember to
Update Your Hospital
Contacts and
Preferences*

Has your practice recently moved? Do you have a new cell phone, office phone or pager number? Do you need to designate a specific specialist or physician to care for your patients in the hospital? Please remember that Mount Carmel Medical Staff services needs to be contacted if any of your practice's contact information or care preferences have changed. This is important for patient care services, referrals and coordination of care. Medical Staff Services maintains the contact information the hospital uses when contacting physicians.

Medical Staff Contacts:
Mount Carmel Health
(East/West): 234-6227 or
email –
kthomas@mchs.com

St. Ann's: 898-4389 or
email – lobert@mchs.com

New Albany: 775-6611 or
email at sholland@mchs.com

Health Partners Board of Directors 2010 Election

Health Partners conducted the 2010 Board of Directors election in January. This was the first election for the newly restructured organization. All physician shareholders of Health Partners received a voting ballot for this election. We would like to thank all the member physicians who took the time to cast ballots, thank you for your involvement in your organization.

Health Partners 2010 Board of Directors - Physician Election Results

- Franklin Bressler, MD - Term expires in 2011
- John Tyznik, MD - Term expires in 2011
- George Ho, MD - Term expires in 2012
- James Barr, MD - Term expires in 2012
- Michael Cooney, MD - Term expires in 2013

Mount Carmel Health System Representatives for 2010

- Alan Papa - Mount Carmel West Chief Operating Officer
- Jackie Primeau - Mount Carmel Chief Financial Officer
- Cindy Sheets - Mount Carmel Senior Vice President for Ambulatory Services and Chief Information Officer
- Richard Shreck, MD - Mount Carmel Chief Medical Officer
- Tammy Weidner, RN - Mount Carmel St. Ann's Vice President of Patient Care Services

ARE YOU RECEIVING OUR E-MAILS?

Health Partners currently uses both fax and e-mail to deliver important Health Partners Payor updates, newsletters, seminar and educational announcements, vendor announcements and other pertinent Mount Carmel news to you.

In the past, a survey was sent to obtain e-mail addresses of physicians and/or office staff interested in receiving updates via e-mail. At this time we'd like to again offer the option of receiving our updates via e-mail in addition to our fax communications.

If you would like to be added to the Health Partners e-mail distribution, please complete this form and fax it to 614-546-4269, or contact Gina Seng in Provider Relations via e-mail at gseng@mchs.com or by phone 614-546-4259.

E-mail Address: _____

Printed Name of email recipient:

Printed Name of Practice/Group:

Mount Carmel Health Partners Website

Did you know that Mount Carmel Health Partners has a website? Please take a moment and visit the site at www.mchp.com. The site contains useful links, downloads and tools for Clinical Integration and quality initiatives, payer websites and updates, fee schedules and health plan policies, education programs and credentialing documents. The website will continue to evolve as a resource for your practice.

You will need a password to obtain information intended only for Health Partners member physicians and practices. Please contact your Provider Relations representative for this request.

www.mchp.com